

About Joyce

Over the past 30 years, Joyce has earned high praise from hundreds of businesses and organizations for her training and development programs that increased productivity, outcomes and employee engagement in stifled workplaces where conflict, bullying and other unhealthy workflow concerns occurred.

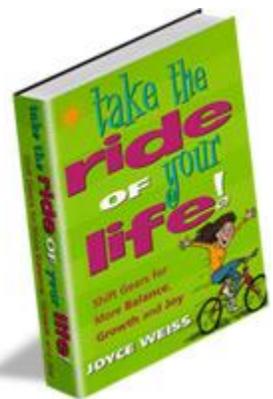
Her communication strategies and tools have also assisted in the advancement of thousands of managers and employees to new leadership heights and improved their quality of life. She is an internationally recognized Communication Strategist and Coach, who has a renowned track record for improving work environments and the quality of life for hundreds of her clients.

Each of Joyce's programs is designed to advance the leadership and communication skills needed to make her clients' top performers in their industry. By showing them how to effectively tackle tough conversations, Joyce's clients have been able to:

- Reduce conflict
- Diminish narcissistic behavior
- Decrease bullying
- Moderate other unhealthy workflow concerns

What makes Joyce's consulting, coaching and on-line programs unique is not just the content she delivers, it is also the personalized, fun interactive style, and 30 years of business, facilitation, education and training experience found in everything she does. Joyce's professional accomplishments include:

- Worked with 100's of companies and nonprofit organizations to help them achieve their goals
- Recognized as a Specialist in team strategies, cultural differences, and conflict resolution
- Received Master's Degree in Guidance and Counseling from Oakland University in Rochester MI
- Earned and Maintained Certification as a "Best Practices Company"
- Developed proven interactive communication techniques that are effective and provide lasting results
- Authored 3-books: Take the Ride of Your Life, Full Speed Ahead and Communicate with Impact.



- Awarded International Designation, as a Certified Speaking Professional from the National Speaker's Association and The International Federation for Professional Speakers (Less than 200 women worldwide hold the CSP Credential)
- Created trademarked strategies for quality programs and results

Please feel free to watch and read [testimonials from past and current clients](#).

Partial List of Clients

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|--|----------------------------|
| • American Bankers Association | • Internal Revenue Service |
| • American Hospital Association | • Marine Forest Service |
| • AT&T | • NUCOR Steel |
| • BAE Systems | • SAIC USA |
| • Blue Cross Blue Shield | • Spectrum Health |
| • Credit Union National Association (CUNA) | • US Department of Health |
| • Electronic Data System (EDS) | • Yan Feng USA |

Testimonials

"According to our surveys, our attendees really enjoyed your speech; in fact several mentioned that it was their favorite part of the conference! You were truly a joy to work with and I look forward to collaborating with you in the future." - Lisa Purvis, Conference Co-Chair, Society of Women Engineers

"Our team was tremendously impacted by the Team Building Program that Joyce Weiss presented to our office. There were several people on our team who did everything possible to avoid one another. During the sessions Joyce helped everyone see how the negative energy between those two individuals affected the entire office. Everyone was given the opportunity to express their concern - which really helped. The best part of the training was when Joyce taught us how to speak directly to each other in a respectful way. By the end of the workshop there was a tremendous difference in our team. The stress level of everyone dissolved. Several weeks went by and I noticed the two people that had the main issue with one another were having a conversation with each other. I called Joyce immediately to let her know how she really left a positive impact on our office. Thank you Joyce!" - Cpl Steve A. Richardson, Jr, Regional Contracting Office, Marine Forces Reserve

"I had the opportunity to attend an abbreviated version of one of Joyce's presentations and was impressed by the amount of valuable information and insight gained in only an hour. She fully engaged and involved the audience, and their understanding of the topic was clearly demonstrated by their involvement. Joyce was presenting to a chapter of a leadership development organization, and I have recommended her services for our 1,400 member chapter as well." - Michael Dowding, Manager Sales Liason, Blue Cross Blue Shield

"The way you researched Ford Motor Company and interviewed several of the attendees really made a difference and showed your interest in tailoring your presentation to the audience. Your enthusiasm and energy are contagious. We all felt great after your presentation on dealing with change." - Patty Shannon, Special Liaison Team Leader, Ford Motor Company

"Feedback from the audience was extremely positive. They remarked that they had concrete, common sense strategies they could implement immediately." - Katherine Svedman, Executive Director, American Hospital Association

Don't hesitate to contact Joyce if you have any additional questions. Thank you!

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